

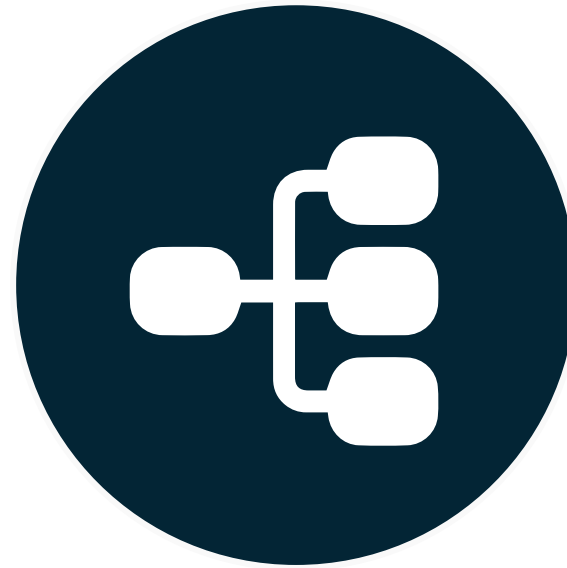
SAP Business One vs. NetSuite



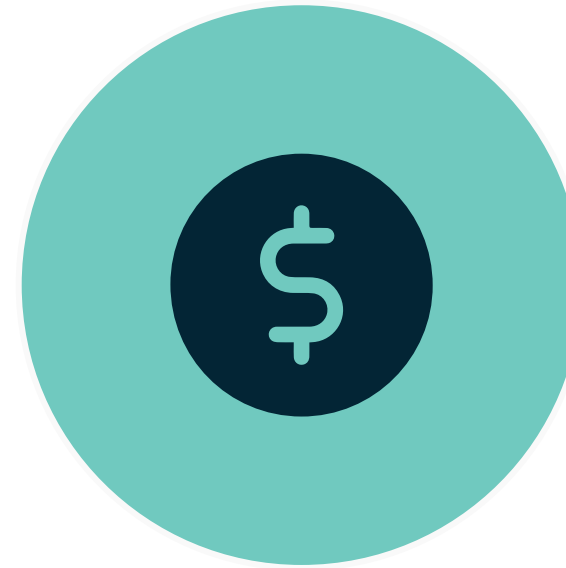
When evaluating cloud enterprise resource planning (ERP) solutions like SAP Business One and NetSuite, businesses must consider:



Risks



**User
experiences**



**Long-term
costs**

NetSuite users regret choosing NetSuite because of its:



User experience
and interface



Performance
and speed



Customer support
and training



Customization
and flexibility



Cost
transparency



Control over
updates

NetSuite

NetSuite is NOT optimized for ease of use with:



Unintuitive navigation



Disjointed integration



Excessive complexity

This means a frustrating user experience, as reported by users:

“It’s incredibly slow, unintuitive, and not user-friendly at all. Its ecosystem of products is disjointed and clunky.”

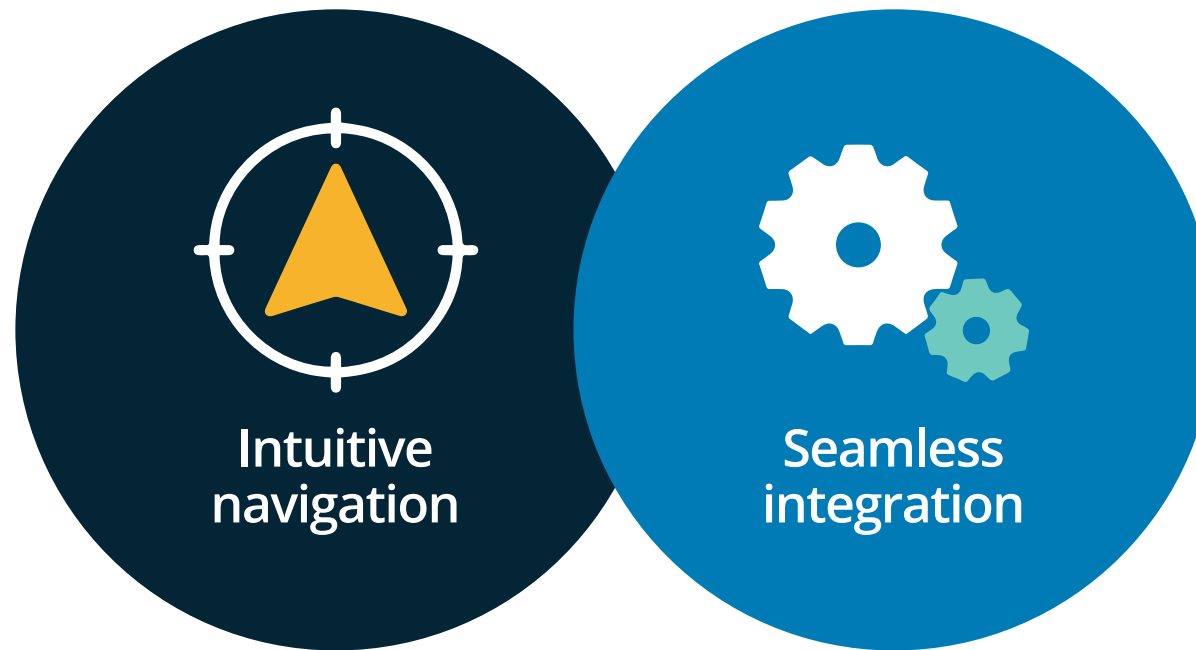
AboutTMC.com

“Worst and cheapest system ever. UX in this day and age is actually embarrassing.”

Trustpilot (Canada)

SAP Business One

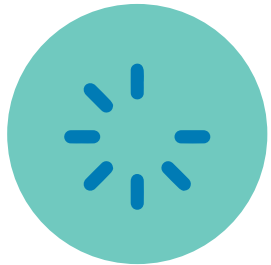
SAP Business One offers:



This means a **smaller** learning curve, **increased** productivity, and **improved** workflow/process efficiency.

NetSuite

NetSuite users report:



Sluggish
loading times



System
crashes



Delays

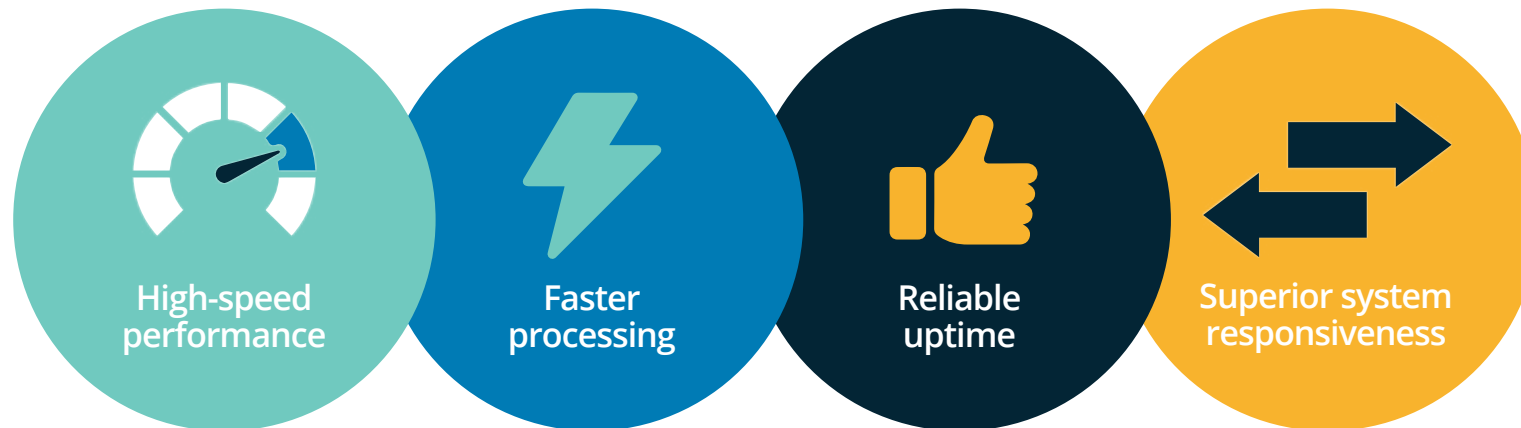
Users say this is
especially problematic for
time-sensitive tasks.

“Using NetSuite has been a mixed experience.
While comprehensive, the platform’s loading
time is frustratingly slow, especially for timesheet
approvals and custom reports.”

[GetApp.ca](https://getapp.ca)

SAP Business One

SAP Business One is hosted on AWS Cloud and offers:



“Audeze employees are always on the go. To access sales, financials, or manufacturing data from literally anywhere is really important for us. SAP Business One helps the Audeze team be truly mobile, productive, and in sync.”

Sankar Thiagasamudram, CEO of Audeze

NetSuite

**NetSuite's users
widely complain about
poor support.**



**“Customer support is slower than dirt. Getting
information back in a timely manner is ridiculous.
There is NO PHONE SUPPORT.”**

AboutTMC.com

**“Despite what its sales team claims, NetSuite has
a weak ERP training and support program.”**

AboutTMC.com

SAP Business One

SAP Business One and Vision33 offer dedicated global support with:



This means businesses can **efficiently** manage
their ERP systems **without** disruption.

“It’s been great working with Vision33.
They want to see us succeed, and we
feel that in the work they do. It’s great
to know we have a partner we can
trust with our business.”

Jody Davis, VP of Customer Service
and Technology at VIETRI

NetSuite

**NetSuite offers customization,
but it's costly, requiring:**



Expensive
add-ons



Third-party
tools



Constant support due
to breaking during
forced updates

"It's very frustrating to switch to an expensive system that cannot do what we thought it would be able to do and has unexpected challenges that we just have to live with."

[Capterra.com](https://www.capterra.com)

SAP Business One



SAP Business One can be customized to meet each customer's needs.



Plus, customizations don't break during updates, ensuring long-term stability.

NetSuite

**NetSuite's pricing structure
often leaves businesses with
unexpected costs:**



Hidden fees



Pricing surprises



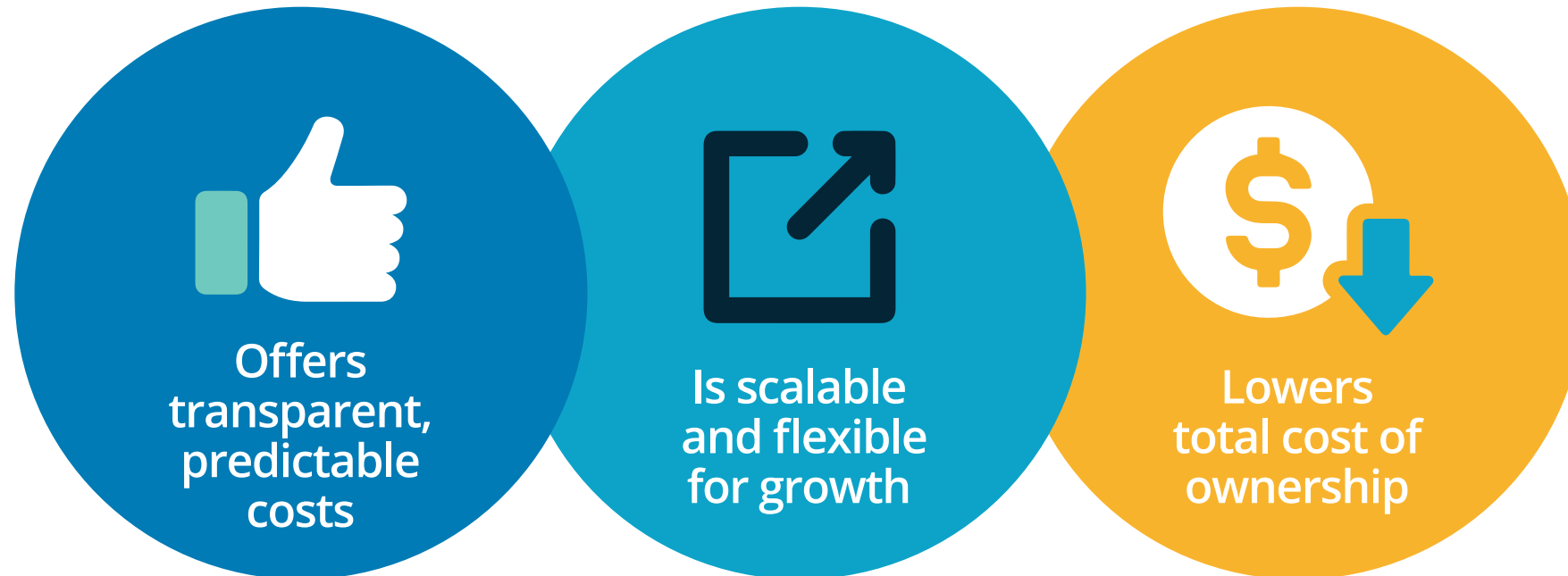
Expensive licensing

“What a waste of money! Charging
£12K per annum for three licenses, and
it's basic software.”

Trustpilot (Canada)

SAP Business One

SAP Business One pricing:

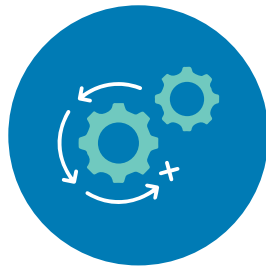


NetSuite

NetSuite forces updates, which can:



Disrupt
workflows



Break
customizations



Cause
downtime

“Using NetSuite has been frustrating... forced updates break integrations, and the system crashes frequently.”

Reddit User Review

SAP Business One

**SAP Business One also provides updates,
but businesses:**



Always know the
update schedule



Can prep to prevent
disruptions



Are assured of
system stability

Comparison summary



Factor	NetSuite	SAP Business One
User experience	Unintuitive, slow, and frustrating	Seamless, easy-to-use interface
Performance	Slow, frequent lags, poor response times	High-speed with performance guarantee and reliable uptime
Customer support	Weak, no phone service, slow responses	Dedicated global support, rapid resolution
Customization	Expensive add-ons, breaks easily	Highly customizable with tightly integrated solutions
Cost transparency	Hidden fees, expensive add-ons	Transparent pricing, predictable TCO
Update control	Forced updates, risk of broken customizations	More control over updates and system changes

Final verdict:

NetSuite is the **riskier** decision

NetSuite's poor user experience, hidden costs, insufficient customization, and weak support make it a high-risk ERP investment.

Many businesses regret choosing NetSuite due to unexpected challenges and long-term instability.

Final verdict:

**SAP Business One =
Lower Risk, Higher ROI**

With reliability, flexibility, and cost transparency, SAP Business One is the clear choice for businesses that want high-performing, fully managed solutions that can seamlessly adapt to their needs.

Why you should trust Vision33

- 1.** We're a leading global partner for SAP Business One
- 2.** 12,000+ users rely on Vision33 every day to host SAP Business One in the cloud
- 3.** We have over 20 years of experience working with SAP Business One
- 4.** We have the largest team of certified SAP consultants
- 5.** We were the first AWS partner to hold the SAP competency for running SAP Business One in the cloud

Take the next step

Choosing SAP Business One hosted on AWS Cloud and partnering with Vision33 gives you access to the world's largest team of SAP-certified and cloud consultants.

We take the time to understand your business and develop the best strategies and services for you.

Our technology experts are available anytime to discuss your goals and help you achieve them.

To learn more about SAP Business One, Vision33's exclusive cloud hosting packages, and which option is best for your business, visit: www.vision33.com/services/sap-business-one/cloud-and-hosting-services

Connect with us at contact@vision33.com